

NORMAN
GLOBAL LOGISTICS



trust us
to deliver

“Our commitment is to support, advise and guide customers, protecting their commercial and financial interests at all times”



Five UK Offices
Seven Asia Offices
70,000 sq ft of transit, secure and bonded warehousing
110 employees
Privately owned and managed
Accredited members of BIFA - IATA - UKWA
Quality approved to ISO9001-2008
Modern commercial vehicle fleet
Accredited AEO



Commitment that goes above and beyond

Founded in 1970, Norman Global Logistics has grown dramatically in the last 45 years and creates revenues from global operations in excess of £30m.

Retaining a significant presence at London Heathrow and Felixstowe container port, Norman’s established air and sea freight operations have been added to with a range of road freight services, extensive logistics operations and a dedicated recyclables operation.

In 2010 Norman Global Logistics opened for business in Hong Kong, quickly expanding to 7 locations across Asia.

Norman Global Logistics are committed to providing dependable, efficient, cost-effective, freight and logistics solutions to importers and exporters in the UK, Asia and globally.

Customers and their needs are the primary focus of each member of the NGL team, which is encapsulated in our Vision. **“We aspire to be the first choice for ambitious global shippers that recognise the value provided by a trusted supply chain and logistics partner.”**

Our commitment to delivering outstanding customer service is introduced at the earliest stages of staff induction and instilled throughout the business as part of our operating DNA.

The service and experience we deliver to our customers reflect our core values and ensure that we are:

- Easy to do business with
- Respectful
- Honest
- Passionate and professional
- Customer first in our approach
- Consistent in everything we do

Our ambition is simple: to provide every customer with the very best service; by communicating openly and honestly, anticipating problems and delivering the consistent results that will be considered an “investment” by our customers.





Industries

Norman Global Logistics work with a wide range of businesses of all sizes and types, importing materials and shipping products all around the world.

Some of our biggest customers work in:

**Apparel | Electronics | Foodstuffs | Manufacturing
Paper | Recycling | Timber | Toys**

Our Services

Moving cargo internationally is a complex process that you can trust NGL to simplify.

We support, advise and guide our customers to ensure that their objectives are met, in the most effective method and at the best price.

Our tailored services embrace a wide range of multi-modal solutions.

We offer import services from across the globe into the UK by any mode, managing Customs clearance and delivery from any port of arrival, whilst providing import clients a single point of contact throughout the entire process.

In partnership with our Asia offices and independent partner network our export team manage the movement of products around the globe.

We support, advise and guide our customers, so that their commercial and financial interests are protected; including advice on Letters of Credit, bank presentation and relevant consular or licensing documentation.



AIR

The widest range of transit and rate options - from express to economy - mean that you get your shipment when you need it, at the best possible price.



OCEAN

The combination of our global partner network, NGL Asia offices and dedicated personal service combine to offer our clients a seamless sea freight experience.



ROAD

NGL provides regular and reliable FTL, LTL, parcel, pallet and express services across the UK, Ireland and continental Europe.



SUPPLY CHAIN

Reviewing your current supply chain processes will identify any inefficiencies and highlight positive actions that could be introduced to enhance supply chain performance.



LOGISTICS

NGL provides flexible, scalable logistics solutions that embrace the complete product journey, including receipt, quality inspection, storage, pick, despatch and national distribution.



ECOMMERCE

NGL has innovative solutions for the global e-commerce market and use IT and consolidation processes to drive cost down and streamline delivery, including returns management programs and unique HMRC approvals.



RECYCLING

NGL has a specialist team dedicated to the shipping of recycled metals to the Far East, Indian Sub-Continent and the Med. We are members of BMRA and BIR.



INSURANCE

Protect your company from financial loss resulting from loss of or damage to your shipments by taking cover with our Cargo Insurance.

NORMAN

GLOBAL LOGISTICS

ASIA

With a UK and China focus, our worldwide network of partners provides our customers with a global reach and local touch, for all their import and export needs.

Established in Asia since 2010, Norman Global Logistics has expanded beyond our Hong Kong origins to a further six offices, with representation across China and Vietnam.

Coverage

- Beijing ①
- Guangzhou ②
- Hanoi ③
- Ho Chi Minh ④
- Hong Kong ⑤
- Ningbo ⑥
- Qingdao ⑦
- Shanghai ⑧
- Shenzhen ⑨
- Tianjin ⑩
- Xiamen ⑪

China Inbound

Co-ordinate Customs clearance and the often complex China regulatory systems. We handle inbound multi-modal services, on-delivery for door-to-door shipments, break-bulks for multi-drop deliveries or take product into storage, pending pan-Asian distribution.

China outbound

We work directly with Asian manufacturers and exporters, arranging multi-modal shipment of their products to importers overseas. NGL offices and partners across the globe liaise with clients' vendors to monitor P/O status and safeguard supply chain performance.

Domestic

Providing customers operating in China with comprehensive warehousing, logistics and distribution services. Whether you're shipping domestically or internationally, NGL Asia has the industry expertise, network contacts and global reach to provide the freight solution that works for you.



CHINA

VIETNAM



Norman across Asia

The NGL Asia management teams are immensely skilled and represent a mix of local and international expertise, with fluency in many languages to support client communications and effective day to day operations.

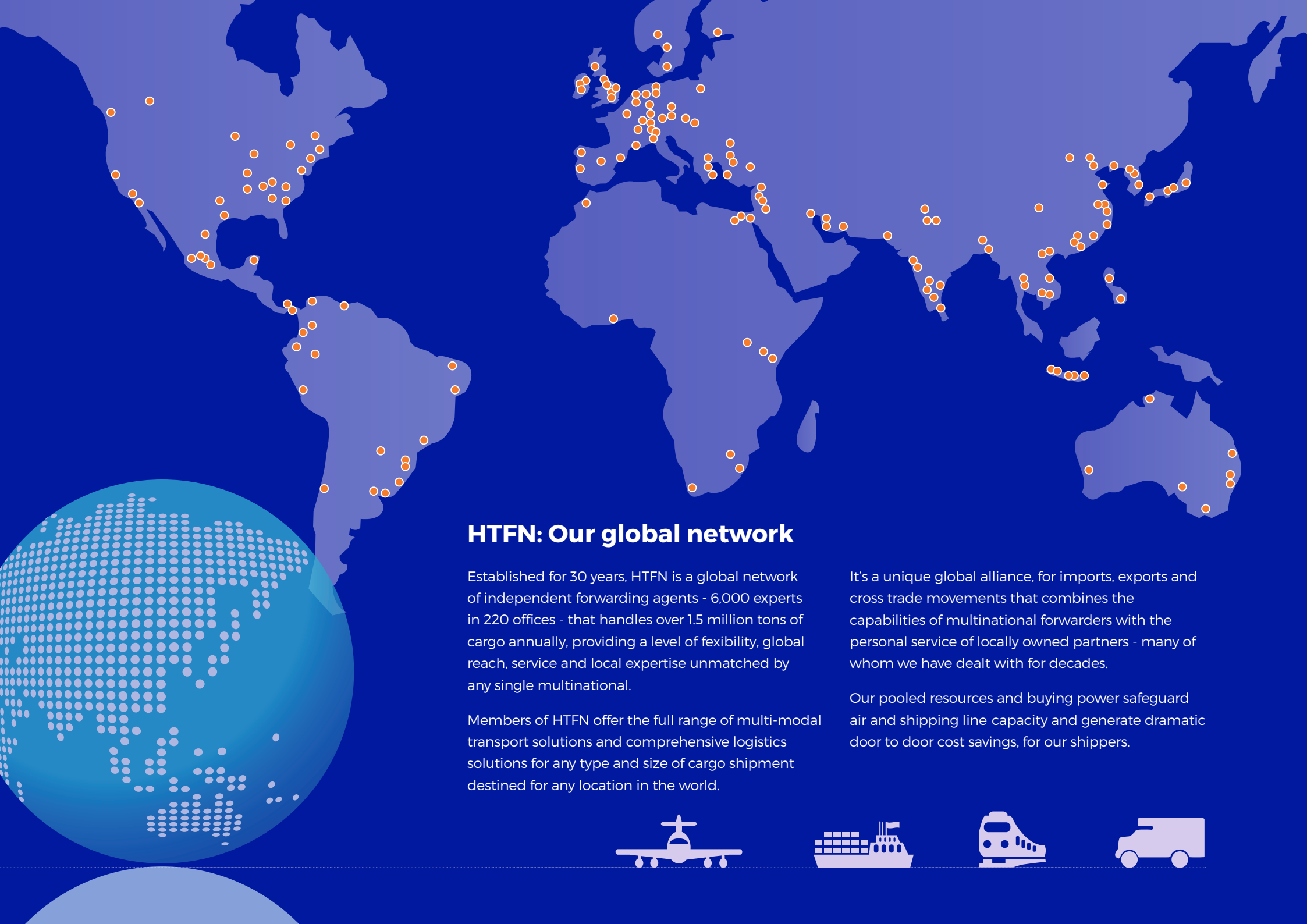
NGL freight centres in Ningbo, Shanghai and Hong Kong provide operational connectivity across China's vast landmass, supported by regional offices in the primary business centres.

This comprehensive presence means that our end-to-end freight services move our customers products seamlessly from multiple manufacturing points to global destinations.

We manage vendors on behalf of importers and work directly with Chinese manufacturers and exporters, arranging multi-modal shipment of their products to importers across the UK, Scandinavia and United States.

We partner freight forwarders in the same regions, supporting their Asia activity with our discrete services and total commitment.





HTFN: Our global network

Established for 30 years, HTFN is a global network of independent forwarding agents - 6,000 experts in 220 offices - that handles over 1.5 million tons of cargo annually, providing a level of flexibility, global reach, service and local expertise unmatched by any single multinational.

Members of HTFN offer the full range of multi-modal transport solutions and comprehensive logistics solutions for any type and size of cargo shipment destined for any location in the world.

It's a unique global alliance, for imports, exports and cross trade movements that combines the capabilities of multinational forwarders with the personal service of locally owned partners - many of whom we have dealt with for decades.

Our pooled resources and buying power safeguard air and shipping line capacity and generate dramatic door to door cost savings, for our shippers.

Freight

- Air
- Road
- Sea



Air freight services:

- Door to door
- Premium direct
- Deferred
- Consolidation
- Temperature controlled (chilled or frozen)
- High security and bonded
- Hazardous goods
- Onboard courier
- Courier
- Charter
- Project and 'ugly' freight

Air

Norman Global Logistics has worked with the leading airlines and cargo carriers for over 45 years, building strong relationships and forging the commercial agreements that have helped us develop the widest range of transit and rate options that mean you get your shipment, when you need it, at the best possible price.

In addition to our 'next flight out' premium direct service, we offer courier and 'hand carry' options for ultra-urgent shipments.



Freight

- Air
- Road
- Sea



Freight

- Air
- Road
- Sea

Road

Norman Global Logistics provides regular and reliable overland services, with daily import and export departures across the UK, Ireland and continental Europe, as well as nationwide UK distribution, from parcels to pallets.

Whatever the size of your shipment, your transit requirements, destination or origin, we will have the perfect road freight solution for you.

We handle general cargo, temperature-controlled product, garment logistics and project forwarding, encompassing some of the most demanding countries in Europe, the Middle East and Africa.

In addition to dedicated double manned vehicles for high value movements, we provide 24, 48 or 72 hour

Express and Scheduled groupage services, covering all major destinations.

Less than Truck Load

LTL services provide the opportunity to transport smaller quantities or unusually shaped consignments without the cost of a full truck.

Full Truck Load

FTL services are bespoke and tailored to you, shipping direct to your designated delivery point. Dual-drivers can be deployed to offer greater security and faster transit times.

Sea

We work closely with leading carriers to safeguard space on busy routes, offering the widest choice of lines, flexible transit times and competitive sea freight rates.

The combination of our Asia offices, global partner network, and dedicated, personal service combine to offer our clients a seamless import, export or cross trade sea freight experience.

FCL services - Full load services are infinitely flexible, offering the widest choice of equipment, transit time and rates.

LCL services - Less than Container Load services are fixed schedule consolidations on the main trade routes that are reliable, secure and cost effective.

- Sea freight services:
- Import/export
 - Cross trade
 - Wide range of specialist equipment
 - Buyers consolidation
 - Slip-sheeting
 - GoH
 - Snake loading
 - Temperature controlled (chilled or frozen)
 - Hazardous
 - Project and out of gauge

Australia | Canada | China | Hong Kong | India
Indonesia | Japan | Korea | Malaysia | New Zealand
Pakistan | Singapore | South America | Taiwan
Thailand | USA





Recycling

We provide:

- Complete discretion
- Product-specific materials handling equipment
- Dedicated team of recycling experts
- Guaranteed space with selected carriers
- Customs regime management

Metals recycling is a £5.6 billion UK industry which supplies a worldwide industry that has grown considerably with demand from China and India (though this has lessened in recent times).

Norman Global Logistics has a dedicated team of recycling experts based in our Liverpool office, who manage the export supply chains of many of the UK's leading metal recyclers, delivering product safely to destinations around the world including:

Canada | China | Egypt | India | Indonesia
South Korea | Taiwan | Turkey

Our recycling team have extensive logistics, shipping and regulatory experience, handling all types of metal including:

Aluminium | Copper | Lead | Steel | Zinc

We understand the special handling requirements that are often required, positioning appropriate equipment and ensuring the safe preparation of export loads on site.

Recycling trading's slender margins make it extremely competitive, which is why we conduct all recycling transportation under the strictest confidentiality and leverage long-standing carrier relationships to generate the most cost-effective freight rates.



Logistics

NGL provides flexible, scalable logistics solutions that embrace the complete product journey, including receipt, quality inspection, storage, pick, despatch and national distribution.

Our multi-user facilities, flexible terms, solutions and pricing are designed to give our customers the freedom to concentrate on their core activity, knowing that their logistics needs are in safe hands.

Storage

Two storage facilities offering over 70,000 sq ft, one located strategically by London Heathrow and a second situated in the logistics heartland of the UK, Northampton.

Both shared-user facilities are secure, approved CFSP bonds by HM Customs and are suitable for a wide range of products.

Flexible terms are available for storage in bulk, on racking or with special security protocols.

Distribution

The Norman Global Logistics fleet, pallet networks, express services and selected couriers provide the most effective distribution solutions.

Packaging

Supplying off-the-shelf solutions, or guiding customers through the design and manufacture of bespoke packaging solutions.



Fulfilment

Processing your orders. Pick, pack and despatch, using the most appropriate national and international carrier.

Industries

Apparel
Electronics
Foodstuffs
Manufacturing
Paper
Recycling
Timber
Toys



For forty-five years Norman Global Logistics has looked after the freight, logistics and associated needs of a wide variety of clients across a range of industries.

We understand the special needs and requirements of various sectors, and are flexible to meet each client's specific requirements.

Our personnel are specifically experienced in the following industries.

Apparel

We plan, implement and manage apparel supply chain solutions, including the provision of flat packs, collapsible hanging frames and garment-on-hanger sorters.

Our objective is to develop faster, more efficient end-to-end fashion supply chains, so that our customers can react to demand for their products.

Electronics

NGL are specialists in the handling of all types of electronics. Providing manufacturers and buyers of hardware with efficient supply chain solutions, that are secure and designed to eliminate the risk of loss and damage to shipments of every size.

We understand that speed to market can be critical, which is why NGL services are designed to offer a wide range of packaging solutions, transport modes, lead times and rate levels, so that our clients can react to the prevailing market requirements.

Foodstuffs

Our specialist foodstuffs team have over 20 years experience with frozen food products, specifically in the poultry and meat sectors, dealing with sea containers and air freight from South East Asia destined for the chiller cabinet in your local supermarket.

Manufacturing

Competitive challenges and responsiveness to demand fluctuations have led many manufacturers to streamline processes in order to remain competitive and drive business growth.

Our freight and logistics solutions are matched, so that supply chains are leaner and more agile.

Paper

Complementary to our extensive timber experience, NGL also manage the transportation of paper products as bulk reel and conventional boxed product.

Recycling

Norman Global Logistics has a dedicated team of recycling experts based in our Liverpool office, who manage the export supply chains of many of the UK's leading metal recyclers, delivering product safely to destinations around the world.



Timber

We manage the import of containerised hardwoods, plywoods, and joinery products, including: sheets, doors, lippings and mouldings, directly from mills in all the major sourcing regions.

Supply chains run smoothly and deliveries are seamless, because we deal with all the relevant agencies, arranging Customs clearance and, when necessary, fumigation.

Norman Global Logistics are fully registered with the Forestry Commission, holding weekly Phytosanitary Certificate reviews for imports of Kiln Dried Lumber.

Toys

We understand how dynamic the toy wholesale and retail trade is, which is why our supply chain solutions let you focus on your core business - designing, sourcing, licensing, marketing and manufacturing products for young consumers.

We ensure your products are delivered to their final destination securely and efficiently, using cost-effective and flexible logistics solutions.

Using our years of toy experience and expertise, we can streamline your global supply chain from point to point, end to end and offer a range of standard and value-added services.





United Kingdom

Norman Global Logistics, The Griffin Centre, Staines Road, Feltham, TW14 0HS
+44 (0)20 8917 0299 | trustus@norman.co.uk

Asia

Norman Global Logistics Tower 1, 8/F, Unit 811, Cheung Sha Wan Plaza,
833 Cheung Sha Wan Road, Kowloon, Hong Kong S.A.R
+852 3582 3440 | trustus@normanglobal.com



www.normanglobal.com